



**Press release  
For immediate release**

## **PrevoSt Begins 2011 Service School Program Six Programs Across North America Offer PrevoSt H and X Training**

**Sainte-Claire, QC, February 23, 2011** – PrevoSt is offering motorcoach technicians and mechanics the opportunity to attend tuition-free service schools again this year. Courses on the PrevoSt H and X coach series will be presented throughout North America as part of the company’s ongoing commitment to quality products and exceptional customer service.

Many coach operators make a point of sending personnel to PrevoSt’s service schools year in and year out. “They’re an invaluable learning opportunity for our mechanics, helping them build credentials in the industry,” said Tommy Rayle Jr., Vice President of Holiday Tours, which serves the southern U.S. from its North Carolina base. Having been a PrevoSt customer for over 25 years, he’s seen firsthand that “PrevoSt does a very good job of teaching mechanical people.”

New Hampshire-based C&J—Northern New England’s second largest provider of intercity bus transportation—came to the PrevoSt fold more recently and is sold on the value of its training. “It’s very beneficial to our company,” noted Dave Mailhot, C&J Director of Fleet Maintenance. “And for one of our new techs who didn’t have a great deal of relevant experience it’s worked out great.”

The first service school of 2011 took place in January in Quebec City, QC. Nearly 80 students registered, and whether they attended the English- or French-language session, they agreed that the content was concise, relevant, thorough, and up-to-date.

PrevoSt’s Field Service team is intimately involved with the service school program. Each class is led by a Regional Service Manager with a second RSM assisting. Classes combine lectures and practical application, with a 2011 PrevoSt H3 seated coach, a 2011 PrevoSt X3 Entertainer conversion coach, and an earlier model H3 seated coach on hand to ensure that attendees get plenty of hands-on experience.

The Quebec school also featured a tour of the PrevoSt factory—where students could preview new developments right on the production line—and culminated in an awards dinner with distribution of course certificates. The three top-scoring techs, recognized for their achievement, were John Allen of Diversified Transportation, Joe Arguelles of Vision Tours, and Andy Waughtal of Time Lines Inc.

### **Registration is now open for remaining 2011 Service Schools**

Additional training schools will be held in 2011 at PrevoSt’s U.S. service centers:

- Jacksonville, FL, April 11 to 14
- South Plainfield, NJ, May 17 to 19
- Nashville, TN, July 11 to 14
- Fort Worth, TX, September 19 to 22
- Mira Loma, CA, November 7 to 10

The syllabus consists of seven courses that focus on the Prevost H and X coach series. Three two-day courses cover Prevost electrical systems, HVAC systems, and drive trains. Four one-day courses are devoted to pneumatic systems, accessories and safety, shell converters, and axles and brakes. Depending on their interest and experience, attendees should select between two and four courses for a total of four days.

With class size limited to a maximum of 10, prospective attendees are urged to sign up well in advance (at least two weeks before the session begins). Online registration is available at [http://www.prevostcar.com/DB/publications/31PrevostServiceTrainingRegistration\\_1\\_en.pdf](http://www.prevostcar.com/DB/publications/31PrevostServiceTrainingRegistration_1_en.pdf).

Questions should be directed to Prevost regional service managers.

### **About Prevost**

Prevost is a leading manufacturer of premium intercity touring coaches and the world leader in the production of conversion coaches for high-end motorhome and specialty conversion. A company in the Volvo Group of Companies, it has access to the financial strength, research capability, and manufacturing expertise of the group. The Volvo Group is one of the world's leading manufacturers of heavy-duty diesel engines. Prevost has its main manufacturing facilities in Sainte-Claire, Quebec, Canada and has seven Parts and Service Centers located in the United States and Canada. [www.prevostcar.com](http://www.prevostcar.com)

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### **For more information**

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